



519-452-1790
 1-800-265-1991
 501 Nightingale Ave.
 London, ON N5W 4C4

Return Authorization Form

- Instructions:** (1) Complete and submit the return authorization form to the Scrubwear Factory by Positive Identity by email: info@scrubwearfactory.com
- (2) When the return is approved, the Scrubwear Factory by Positive Identity will provide instructions on how to return the physical product
- (3) The refund will be processed when the product is received and verified by the Scrubwear Factory by Positive Identity. Scrubwear Factory by Positive Identity will then credit the customer.

**All returns must be have original tags attached
 and garments cannot have been decorated with embroidery or altered (ie. hemmed).**

Customer Name		Customer Signature		Date	
Customer Address		Phone Number			
Customer Address		E-mail Address			

Product Code	Product description	Size/Colour	Quantity (Units)	Invoice #	Invoice Date	Reason for Return (please explain)

<p>Please Note: All returns will be on a prepaid basis only, with shipping costs paid by the customer.</p>	Scrubwear Factory by Positive Identity	
	Approved By:	Date:
	Declined By:	Date: